icontrol

Software *LP* : *suite*

Intelligent technology

hotel

takeout

bar

restaurant

delivery

club

enterprise

café

multi-site

iControl

PASSIONATE ABOUT HOSPITALITY

Software **LP** : *suite*

Intelligent technology

iControl's *LP* : suite electronic Point Of Sale software is a fully integrated range of applications designed to help you get the most out of your business - from a café through to fine dining. Our *LP* : suite is packed with features and functionality as standard. With its flexible, open design and intelligent technology it is ready to meet your needs.

Customisaton built-in

The iControl *LP :* suite allows you to enhance its graphical interface; overall design for a location, menu and even employee. You can customise button layouts, system colours, fonts, icons and language—all to suit your operation and style. Complete control over timing of changes to products, menus and other terminal information, exactly when you decide, on each terminal.

Flexibility

Configure screens per employee or per operation. Change colours, menus and language

Speedy & Accurate Service

iControl's *LP* : suite features are specifically designed for you to optimise customer service. Process orders quickly and efficiently whilst remaining in control, all the way through from order to bill settlement.

Floor Management

LP : suite's At-A-Glance table monitoring let's you:

- **Quickly see all of your floor's, even to individual guest's, service status**
- **Traffic light system for Starters-Away, Mains-Away and other table status**
- **Assign specific staff to a table**
- **Monitor table service times**
- **Display every floor plan at every terminal**
- **Open and post transactions with ease**

Simplicity

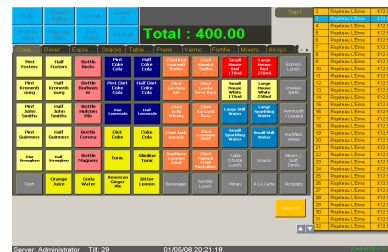Easily overlay your floor-plan and use Drag and Drop to suit your table numbering

Resilient and Secure

Keep operations running smoothly with increased security and built-in resilience. Terminals and even remote sites remain operational even in unexpected or planned down-time periods of the BackOffice or Server.
Set security requirements for EPoS operations for complete control over your staff, cash and inventory.

Peripheral Interfaces

Offering a variety of additional interfaces, iControl's *LP* : suite is adaptable to an extensive range of add-on tools, such as:

- Dallas Key/iButton Security
- Mag' Stripe & Smart Card readers
- Multiple Cash Drawers
- Scanners for bar code accuracy
- Scales for weighted items
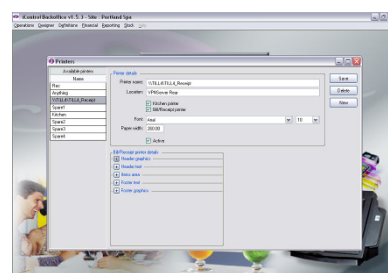- Electronic bar control systems
- Biometric devices (finger print)

Extensibility

Define multiple printers for bar, kitchen and other stations right down to order item level

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Easy Management

Manage EPoS terminal functions from *LP* : suite's BackOffice or on-the-spot at a terminal if you need to.

Quickly change prices, menu buttons, daily specials and other functions all, of course, controlled by strict user security rights.

Maximum Control

Ensure Void through to Complimentary transactions are strictly controlled

Rapid Service

Process orders quickly. *LP* : suite is designed to maximise the speed and accuracy of your staff to suit your operation. Multi-sale, Multi sign-in and Floating-clerk transactions are all standard features.

Communicate immediately and efficiently with the kitchen and preparation areas using our intelligent *Kitchen Display System* (KDS) or dedicated order-slip printing.

TakeAway/Delivery

Easily process fast-food and telephone orders with *LP* : suite, using:

- **Caller Line Identification (CLI)**
- **Post Code lookups**
- **Location mapping**
- **Order package labelling**
- **Delivery staff order and change slips**
- **Cash-belt float handling**

Productive

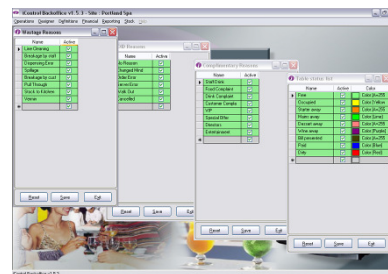Define multiple printers—local & remote

Mobility

LP : suite handheld and mobile devices offer complete POS functionality and seamlessly integrate with traditional EPoS terminals on the same network.

It's all made possible because *LP* : suite is built on resilient, industry standard software from Microsoft.
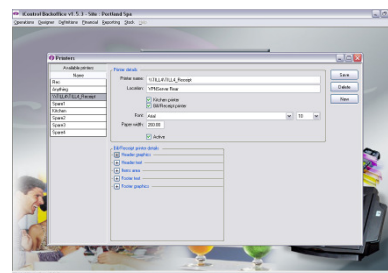
Handhelds are perfect to help you:

- **take table-side orders and pass to kitchen quickly**
- **deal with order issues immediately**
- **provide attentive, helpful and rapid customer service**
- **keep staff visible on the floor**
- **reduce/eliminate crowding at fixed EPoS terminals**

Efficient

Take orders table-side, manager, messaging and floating clerk functionality included

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Customised to your needs

Manage your EPoS estate using iControl's *LP* : suite BackOffice.
Regardless of size, keep tighter control over your business with:

- **Comprehensive detail reports on sales, labour and inventory**
- **Summary reports for speed reading**
- **Extensive levels of security**
- **Employee Time and Attendance**
- **Customise EPoS terminal functionality and appearance**
- **Manage menu and product changes**

Intuitive

BackOffice is rich in features and easy to learn with the help of powerful, easy to use form layouts.

Top Level Inventory Control

Inventory reports can be run either in real-time or post-trading depending on your business model.

Set Maximum and Minimum quantities to ensure you maintain balanced and efficient inventory levels. Quickly set countdown values for any item—standard or daily specials and promotions.

Minimise waste, maintain consistency and maximise profits using *LP* : suite's powerful "Method" and "Product info" functionality for recipes. Even display pictures of completed product on the EPoS terminal screen to help with presentation.
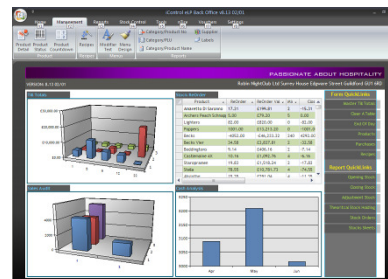
LP : suite's full inventory management includes:

- **Manage purchases and in-coming deliveries**
- **Multiple Bar Codes**
- **Scanners for inventory management**
- **Transfers and Adjustments**
- **Order reporting**

Productive

Detailed menu costing functions will help you keep tight control of item costs.
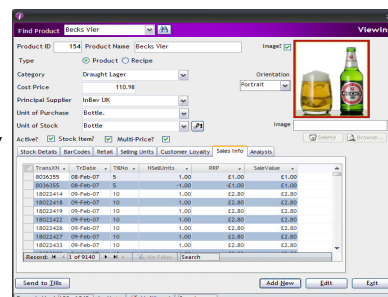
Reporting Menu

LP : suite's *Reports Menu features* key reports and hundreds of variations
Quickly get a real view of your daily operations. Tailor the reports to fit your operation; highlight slow-moving product and analyse labour costs. Moreover, benefit from these features:

- **Automatic End-of-Day reports:** *LP* : suite can process and print any required reports at the End-of-Day automatically
- **Export reports to a 3rd party application**
- **Email reports automatically at the End-of-Day**
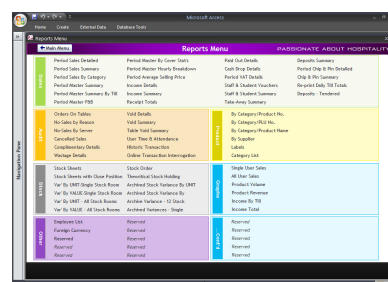- **Access favourite reports in your own customised report lists**

Comprehensive

All the reports you would ever need for comprehensive reporting for your business.

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Accounting and PMS Interfaces

LP : suite can interface to your Nominal and Sales Ledgers, saving considerable time and eliminating human error. You will no longer have to re-enter data into your accounting application.

Compatible with Sage, Accpac and more. *LP : suite* also interfaces with most proprietary Property Management Systems (PMS):
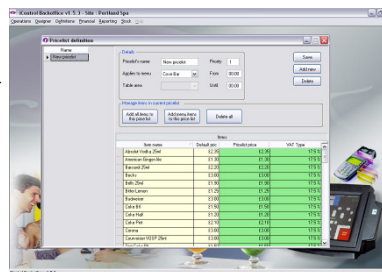
- **Create balanced accounting from BackOffice**
- **Provides auditable accounting entries**
- **Batch or real-time Outputs**
- **PMS integration**
- **External Guest/Customer/Supplier account Lookups**

Specialist Interfaces

iControl has a Special Projects division. Its focus is providing clients with consultancy services and integration development of our *LP : suite* EPoS product into their operation.

Integration has covered:

- **Leisure Club - Membership, SmartCards**
- **Access Control - Kaba, Reth, Ving, Gantner (Turnstile)**
- **IPTV - iBahn's ETVi**
- **Spa - YellowTip; Diary and Customer**
- **PMS - Fidelio, SoftBrands, Kinetix Solutions, Comtrol**
- **Golf - Buzz; Pro-shop and Tee Times**
- **OnLine Bookings - RestaurantDiary, Avenista**
- **CCTV - Various**
- **Accounting - Sage, Pegasus, AccountView, Accpac**
- **Kiosk - Self-Ordering**
- **Credit Card processing**
- **Chip & Pin - CommIdea, YesPay, Streamline**
- **Telephone IP-PBX - 3CX, Vertical Communications, LG, VoIP, IVR**
- **Digital Media - at EPoS terminal display advertising**
- **XML - Web Services, SOAP etc**

Quick ROI

The *LP : suite* Back-Office helps you get the best return from your investment. Features such as up-to-the-minute multi-site inventory, multiple Price Lists and comprehensive, flexible menu management come as standard.